



# Jerudong International School

September 2004

## **eLM LIBRARY MANAGEMENT SYSTEM**

While choosing a new library management system is never easy, location makes that more difficult when you're feeling slightly isolated in the midst of South East Asia; Jerudong International School is situated on Brunei's north-west coastline overlooking the South China Sea. A co-educational school with a current enrolment of around 1,100 students from kindergarten to A-Level, the School is exceptionally well resourced including amongst it's superb facilities a large library.

.eLM was chosen because it met our requirements regarding functionality, flexibility, potential and price, and longer term providing the opportunity to improve service provision and collection management. The School's IT team also backed the proposal given that .eLM was windows-based and compatible on hardware and technical fronts, and the customer support offered.

We were very impressed by the data conversion process and migration of all our records to .eLM. Contec staff ensured a seamless transition, extracting copies of existing data to import and convert, and send back for testing; Library operations continued uninterrupted throughout this phase. The success of this process is largely due to the efforts, expertise, patience and the level of exceptional customer support we received. The customer service team remains ever helpful and efficient.

The enhanced functionality of the system has enabled us to provide a better service to both students and staff; .eLM has a user friendly interface that we have been able to adapt and manipulate as required. Students from years 1 & 2 through to secondary are able to initiate catalogue searches, finding it incredibly easy and effective to use. WebOPAC enables remote accessibility of the catalogue via the intranet/internet and lets customers interact directly with the system.

.eLM will enable us to develop an infrastructure for the school community which will provide access to information resources - and other assets - throughout the school. Materials currently unrecorded and spread amongst primary and secondary resource rooms and faculties can in future be monitored and managed courtesy of .eLM. The entire School whole will benefit as a result.

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